

10-22-2021



**POSITION AVAILABLE
NETWORK SERVER ANALYST**

A job opening exists in the IT Department for a **NETWORK SERVER ANALYST**. Candidates should apply via www.brightridge.com/careers by Friday, November 12 at 5:00 PM.. Listed below are some of the essential functions of the job:

- Monitor and analyze Microsoft Windows and Linux-based server systems as well as network devices for potential problems and security-related issues.
- Assist in server-related maintenance such as patching, Active Directory and Azure account maintenance and security permissions, security vulnerability awareness, and testing.
- Work closely with the Technical Support Lead and other I.T. staff to troubleshoot wired/wireless network and server issues.
- Assist in network-related maintenance such as configuring switches, firewalls, and wireless access points, installing equipment, wiring closet upkeep and cable management.
- Investigate and analyze new software solutions related to network and server security that build on the tenets of Zero Trust Architecture.
- Provide standard PC workstation configuration setup and support.
- Manage and maintain mobile devices using Mobile Device Management.
- Install and support VoIP phones using a PBX.
- Maintain and monitor all server backups.
- Maintain and monitor anti-virus logs and network-wide anti-virus status.
- Maintain up-to-date documentation on server and network inventory.
- Ability to maintain reliable, predictable, and reasonable attendance.

Qualifications:

- Five years of experience in computer hardware and software maintenance with exposure to both Microsoft Windows Active Directory and various Linux-based server environments.
- Five years of experience troubleshooting technical problems related to wired and wireless LAN/WAN connectivity. Specific knowledge of ethernet switches and network equipment is strongly desired.
- Experience with Microsoft Windows workstations in a Microsoft domain environment.
- B.A. Degree in Computer Science or Communications; certifications in relevant fields may substitute for a B.A. Degree.
- Training, certifications, and experience, in Cyber Security is a plus.

Knowledge/Skill/Abilities:

- Good working knowledge of VMware virtual environments.
- Good understanding of network and server security concepts.
- Strong interpersonal communication skills.

- Must be able to deal with BrightRidge employees to address technical issues in a friendly and helpful manner.
- Must be able to identify problems, discern the proper solution, and implement a fix across many platforms.
- Must also demonstrate experience working in a team-oriented environment.

Working Conditions: Most work is done in an indoor, climate-controlled environment. However, occasional work is done in substations where there may be dim light, no temperature control, and would require the ability to walk on uneven terrain.

Physical Requirements: Position requires occasional lifting of up to 50 lbs. Frequent lifting of lesser amounts is required as well as lowering, carrying, static position (head/neck), standing, walking, sitting, talking and simple grasp. Constant vision, hearing, depth perception and arm/hand use for machine control operation is required.

Reports To: Department Manager

Starting Rate: Based on experience